Course Syllabus

NTM 3550 SUPERVISING INFORMATION TECHNOLOGY

Instructor: Dr. Diana J. Green, EH 378, 626-6821, digreen@weber.edu

(mailto:djgreen@weber.edu) Text: Management/Leadership book approved by instructor

Course Description: Analyzing Information Technology (IT) systems and procedures including planning and implementation, departmental structure and operations, and the responsibilities and productivity of IT personnel. Prerequisite: NTM 2300 or NTM 2531 required.

Learning Outcomes: Upon completion of this course, the student will be able to:

- 1. Define the operation and organization of the office system and the role or responsibilities of the manager.
- 2. Describe the processes used for employee selection, evaluation, and termination.
- 3. Identify the main characteristics of styles of management.
- 4. Describe the practices that may be followed by office managers in solving office problems including personnel motivators and such tools as charts and office layout.
- 5. Describe issues influencing the modern office environment.
- 6. Identify the components of a system and the steps involved in designing/modifying a system.
- 7. List and explain the steps for conducting, evaluating, and reporting results of a feasibility study.
- 8. Prepare a budget for an office situation with consideration given to cost control.
- 9. Explain and use project management.
- 10. Identify methods of security and ethical issues affecting office personnel.

Grading: The final grade for this course is based on the following scale:

95% - 100 % = A	87% - 89% = B+	77% - 79% = C+	67% - 69% = D+
90% - 94 % = A-	83% - 86% = B	73% - 76% = C	63% - 66% = D
	80% - 82% = B-	70% - 72% = C-	60% - 62% = D-
Assignments	50%		
Tests and Quizzes	50%		
Total	100%		

Note: All assignments are to be prepared in a professional manner. Each assignment will be graded upon content, organization, completeness, accuracy, spelling, grammar, and punctuation.

Note: Any student requiring accommodations or services due to a disability must contact Services for Students with Disabilities (SSD) in Room 181 of the Students Service Center. SSD can also arrange to provide course materials in alternative formats if necessary.

Note: The last day to withdraw without penalty from this class is November 4, 2014.

Note: No late work is accepted without prior approval from the instructor. Late work is subject to a 20% late penalty and must be completed within one week of deadline. No late tests may be taken after the deadline unless a student has extenuating circumstances such as a car accident or hospital emergency. Notification to the instructor must be made within 24 hours of scheduled test date. Late tests that have instructor approval are subject to a 20% late penalty and must be completed within one week of scheduled test date.

Note: Students are expected to complete their own work. If you are caught cheating in this course, you will be subject to academic discipline including the imposition of University sanctions. A description of cheating and possible sanctions is found in the WSU Student Code available on the WSU home page, at the office of the Vice President for Student Services, and at the WSUSA Office.

Note: Here is the link to the daily activities, assignments, and exams.

(https://weber.instructure.com/courses/369165/file_contents/course%20files/Course%20Syllabus%20%20Fall%202012.pdf?canvas_download=1) [] (https://weber.instructure.com/courses/369165/file_contents/course%20files/Course%20Syllabus%20%20Fall%202012.pdf?canvas_download=1)

(https://weber.instructure.com/courses/369165/file_contents/course%20files/Class%20schedule%20Fall%202012.pdf?canvas_download=1) [Mttps://weber.instructure.com/courses/369165/file_contents/course%20files/Class%20schedule%20Fall%202012.pdf?canvas_download=1)

Date	Details			
Thu Sep 10, 2015	Management Style Reporting Activity Inclass September 10	8:10pm		
	(https://weber.instructure.com/courses/369165/assignments/2302203)			
	Management Styles Article Assgn (https://weber.instructure.com/courses/369165/assignments/2302177) 11:59pm			
	Management/Leadership Book Report	11:59pm		
	(https://weber.instructure.com/courses/369165/assignments/2302176)			
	Manager Observation (https://weber.instructure.com/courses/369165/assignments/2302174)	11:59pn		
Sat Sep 12, 2015	Manager/Supervisor Observation Peer Discussions	11:59pn		
	(https://weber.instructure.com/courses/369165/assignments/2302170)			
Thu Sep 24, 2015	MS Project Graduation Assgn (https://weber.instructure.com/courses/369165/assignments/2302181)	11:59pn		
Thu Oct 1, 2015	Budget September (https://weber.instructure.com/courses/369165/assignments/2302171)	11:59pr		
	Exam 1 (https://weber.instructure.com/courses/369165/assignments/2302180)	11:59pr		
	MI Progress Report 1 (https://weber.instructure.com/courses/369165/assignments/2302184)	11:59pr		
	Personal Mission Statement (https://weber.instructure.com/courses/369165/assignments/2302178)	11:59pr		
	Response to Bruce Bowen's Presentation on September 24	11:59pr		
	(https://weber.instructure.com/courses/369165/assignments/2302199)			
	Visio Layout Memo Report Assgn (https://weber.instructure.com/courses/369165/assignments/2302182	11:59pi		
	Managerial Issues Project Time Line	11:59pi		
	(https://weber.instructure.com/courses/369165/assignments/2337940)			
Thu Oct 8, 2015	Feasibility Study Instructions (https://weber.instructure.com/courses/369165/assignments/2302200)	11:59p		
	MI Progress Report 2 (https://weber.instructure.com/courses/369165/assignments/2302185)	11:59p		
Thu Oct 15, 2015	Barry Gomberg Diversity Presentation	11:59p		
	(https://weber.instructure.com/courses/369165/assignments/2302204)			
	FS Proposal (https://weber.instructure.com/courses/369165/assignments/2302198)	11:59p		
	Managerial Issues Oral Presentation Oct. 15 or 22	11:59p		
	(https://weber.instructure.com/courses/369165/assignments/2302186)			
	Managerial Issues Written Report (https://weber.instructure.com/courses/369165/assignments/2302183) 11:59p		
Sun Oct 18, 2015	MI Written Report Review (https://weber.instructure.com/courses/369165/assignments/2337995)	11:59p		
Thu Oct 22, 2015	Final Managerial Issues Written Report	11:30pi		
	(https://weber.instructure.com/courses/369165/assignments/2320812)			
	MI Oral Presentation Outline Oct, 15 or 22	11:30p		
	(https://weber.instructure.com/courses/369165/assignments/2302188)			
	FS Progress Report 1 (https://weber.instructure.com/courses/369165/assignments/2302192)	11:59p		
	FS Questionnaire Rough Draft (https://weber.instructure.com/courses/369165/assignments/2302189)	11:59p		
Thu Oct 29, 2015	FS Flow Chart in Visio (https://weber.instructure.com/courses/369165/assignments/2302195)	11:59p		
	FS Gantt Chart in Project (https://weber.instructure.com/courses/369165/assignments/2302194)	11:59p		
	FS Progress Report 2 (https://weber.instructure.com/courses/369165/assignments/2302193)	11:59p		
	FS Questionnaire Final (https://weber.instructure.com/courses/369165/assignments/2302190)	11:59p		
	SelfEval MI Oral Presentation Oct. 22 or 29	11:59pi		
	(https://weber.instructure.com/courses/369165/assignments/2302187)			
Thu Nov 5, 2015	Budget October (https://weber.instructure.com/courses/369165/assignments/2302172)	11:59pi		
Thu Nov 5, 2015	Budget October (https://weber.instructure.com/courses/369165/assignments/2302172) Jeff Stokes Presentation (https://weber.instructure.com/courses/369165/assignments/2302205)	11:59pr 11:59pr		

Budget November (https://weber.instructure.com/courses/369165/assignments/2302173)	11:59pm
Budget Reflection Paper (https://weber.instructure.com/courses/369165/assignments/2302175)	11:59pm
FS Oral Presentation (https://weber.instructure.com/courses/369165/assignments/2302191)	11:59pm
FS Written Report (https://weber.instructure.com/courses/369165/assignments/2302196)	11:59pm
Personal Budget Excel Files That May be Used	11:59pm
(https://weber.instructure.com/courses/369165/assignments/2302179)	
FS Oral Evaluation (https://weber.instructure.com/courses/369165/assignments/2302201)	11:59pm
FS Team Participation Eval (https://weber.instructure.com/courses/369165/assignments/2302197)	11:59pm
Final Exam (https://weber.instructure.com/courses/369165/assignments/2302202)	11:59pm
	Budget Reflection Paper (https://weber.instructure.com/courses/369165/assignments/2302175) FS Oral Presentation (https://weber.instructure.com/courses/369165/assignments/2302191) FS Written Report (https://weber.instructure.com/courses/369165/assignments/2302196) Personal Budget Excel Files That May be Used (https://weber.instructure.com/courses/369165/assignments/2302179) FS Oral Evaluation (https://weber.instructure.com/courses/369165/assignments/2302201) FS Team Participation Eval (https://weber.instructure.com/courses/369165/assignments/2302197)